

Let's hear it for holidays



Important - please ensure you read the following advice

Your Funds Are Safe With Hoot Holidays – here is why!

State and Territory travel agency licensing with its mandatory consumer protection was cancelled by the respective State and Territory governments with effect from 1st July 2014 and replaced with a voluntary accreditation program called ATAS (AFTA Travel Accreditation Scheme). There are a number of significant differences between these two arrangements with the major contrast being that financial protection of consumer funds is no longer guaranteed whilst in the hands of a travel intermediary including travel agents.

Therefore prior to requesting a booking and before making payment to any travel intermediary (whether ATAS accredited or not) Hoot Holidays recommends you check that adequate processes and proof of these processes are in place to ensure your funds are protected against travel intermediary insolvency or embezzlement.

The following is a summary of why you can trust Hoot Holidays with your hard earned money:

- Hoot Holidays is a wholly-owned division of House of Travel one of the top 5 travel agent business operating throughout Australasia. House of Travel has been operating since 1986 and has an annual turnover in excess of \$1.2 billion
- The Hoot Holidays business has been operating for over 25 years
- All client receipts are directly deposited into an Australian audited client trust account with ANZ Banking Corporation and are held in trust until payment is made directly to each travel service provider.
- Hoot Holidays operates a separate bank account for its day to day operational expenses with client trust funds and operational funds managed independently of each other.
- Client funds held in trust are audited by an external and independent certified auditor.
- Hoot Holidays is accredited by the International Air Transport Association (IATA) to directly issue tickets on behalf of all major airlines. In granting such accreditation IATA requires audited financial oversight and applies a strict financial criteria which is reviewed annually.

In addition to the above Hoot Holidays is authorised to arrange travel insurance with a range of benefits including protection for clients against the insolvency of travel service providers such as scheduled airlines, accommodation providers, motor vehicle rental, bus lines, shipping lines or railway companies. Before making a decision on travel insurance please consider the PDS, which is available by clicking [here](#).

Book with Hoot Holidays for peace of mind and a level of service only your very own Holiday Champion can provide!